



**Australian
Calisthenic
Federation**

ACF SOCIAL MEDIA MODERATION POLICY

Commencement Date 28 November 2024

ACKNOWLEDGEMENT

The Australian Calisthenics Federation respectfully acknowledges the Traditional Owners of Country throughout Australia and recognises their continuing connection to land, waters and culture.

CONTENTS

1. INTRODUCTION.....	2
2. SCOPE.....	2
3. OBJECTIVES	2
4. MODERATION PRINCIPLES	2
5. MODERATION GUIDELINES.....	2
6. USER ENGAGEMENT GUIDELINES.....	3
7. RESPONSIBILITIES.....	3
8. MONITORING AND REPORTING.....	3
9. BREACHES & COMPLAINTS	3
10. POLICY REVIEW	4
11. RELATED DOCUMENTS	4

1. INTRODUCTION

The Australian Calisthenics Federation (ACF) recognises the importance of fostering a positive and respectful online environment. This Social Media Moderation Policy establishes clear guidelines to ensure interactions on ACF's social media platforms align with the organization's values of care, accountability, respect & excellence.

2. SCOPE

This policy applies to:

- All employees, volunteers, contractors, Board Members, Committees, Delegates and representatives of ACF.
- Members, participants, coaches, adjudicators, examiners, volunteers, and supporters engaging with ACF's social media channels.
- All platforms including, but not limited to,
 - Facebook
 - Instagram
 - LinkedIn
 - TikTok
 - YouTube
 - Snapchat
 - X (Twitter)
 - Pinterest
 - Websites
 - and any other new social media tools that arise.

3. OBJECTIVES

The policy aims to:

- Maintain respectful, lawful, and constructive communication on ACF's platforms.
- Protect the reputation and integrity of ACF and its community.
- Ensure a safe online environment free of harmful or inappropriate content.

4. MODERATION PRINCIPLES

All content on ACF's social media platforms must adhere to the following principles:

- **Respect:** Content must not insult, harass, or demean individuals or groups based on race, religion, gender, age, sexual orientation, or disability.
- **Relevance:** Contributions must be pertinent to the topics discussed on the platform.
- **Integrity:** Posts must be truthful, non-defamatory, and aligned with ACF's values.
- **Privacy:** Users must avoid sharing personal information, including addresses, phone numbers, email addresses, date of birth/ages, of themselves or others.

5. MODERATION GUIDELINES

Prohibited Content:

- Offensive, discriminatory, or defamatory remarks.
- Spam, irrelevant links, or promotional material.
- Material inciting violence or hate speech.
- Content breaching ACF policies or Australian law.

Actions Against Violations:

- Remove inappropriate content promptly.
- Contact the poster, where appropriate, to explain the removal and provide guidance on acceptable engagement.
- Escalate serious breaches to the National Operations Manager or relevant authority for further action.

Recurrent Violations:

- Persistent offenders may be blocked or banned from ACF platforms.
- Severe breaches may result in disciplinary action or referral to law enforcement.

6. USER ENGAGEMENT GUIDELINES

Users engaging with ACF's platforms are encouraged to:

- Represent their views respectfully.
- Avoid impersonation or misrepresentation.
- Engage in constructive dialogue aligned with ACF's objectives.

7. RESPONSIBILITIES

Moderators:

- Enforce this policy consistently and impartially.
- Monitor platforms for breaches and take timely action.
- Maintain transparency and fairness in moderation decisions.

Users:

- Familiarize themselves with and adhere to this policy.
- Report any inappropriate content to ACF moderators.

8. MONITORING AND REPORTING

ACF reserves the right to monitor and record activity on its platforms. Users can report content breaches to the National Operations Manager.

9. BREACHES & COMPLAINTS

Complaints or disputes related to this policy will be addressed under ACF's Complaints and Disputes Management Procedures.

10. POLICY REVIEW

This policy will be reviewed biennially or as required to ensure relevance with ACF's evolving needs and legislative requirements.

11. RELATED DOCUMENTS

The following documents may be used as reference information for the deployment of this policy/procedure:

Reference	Title	Identifier
(1)	ACF Safeguarding Children & Young People Policy	ACF-076-POL
(2)	ACF Social Media Policy	ACF-059-POL
(3)	ACF Non-NIF Complaints & Disputes Management Policy	ACF-068-POL

Version Control Table		
Version	Date Endorsed	Approved By

AUTHORISATION

Kerry Sargent

Signature of ACF Chair

Date of Approval by the Board – 28 November 2024

Australian Calisthenics Federation